

2009 Summer Issue On-Site Seminar Catalog



IT INVESTMENT
MANAGEMENT
BEST PRACTICES



HOW TO
BUILD AN
IT BUSINESS CASE



HOW TO
PERFORM A
COST-BENEFIT
ANALYSIS: BASIC



HOW TO
PERFORM A
COST-BENEFIT
ANALYSIS II:
INTERMEDIATE



WHAT'S THE ROI?
HOW TO QUANTIFY
IT'S REAL VALUE



INTRODUCTION
TO IT BUSINESS
PERFORMANCE
MANAGEMENT



BUILDING THE
FRAMEWORK FOR
PERFORMANCE
MANAGEMENT



IT BUSINESS
PERFORMANCE
INDICATORS AND
METRICS



IT BUDGETING
BASICS



HOW TO JUSTIFY
IT EXPENSES



BUDGET PLANNING
AND MANAGEMENT
FOR IT PROJECTS



IT-Business Skills Training for IT Pros and Business Analysts

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